

# Retail Manager

## Level 4

### Delivery

Mix of face to face, online workshops, webinars, coaching sessions, and workplace learning

### Description

This Retail Manager apprenticeship has been developed by retailers to ensure managers working in a retail environment are gaining the skills and knowledge needed within a retail setting.

Retail managers are responsible for delivering sales targets and a positive experience to customers encouraging repeat custom and loyalty to the business. They lead and develop teams to achieve objectives and work with a wide range of people whilst maximising income and minimising wastage.

### Ideal for

- Retail Store Managers
- Senior Store Managers
- Area Managers
- Store Managers
- Department Managers
- Operations Managers
- Duty Managers



Workshop delivery  
face to face / virtual



15-18 months + EPA

### Contact us



01233 - 632 111



[www.esp-ac.uk](http://www.esp-ac.uk)





## We offer apprenticeship training to employers wishing to upskill their new or existing employees

### Benefits

- Provides opportunities to implement improvement projects
- Focuses on improving business performance and enhancing learner's skillsets
- Development of workplace problem solving skills
- Gains essential knowledge of models and theories of management to ensure teams achieve organisational objectives
- Provides retail leaders with relevant knowledge, skills & behaviours to develop their teams and drive business results
- Develops apprentices to bring the latest knowledge and practice into the workplace immediately benefiting the wider team
- Supplies rapid improvements within your performance, productivity and behaviours which will benefit your organisation's services

