



ABOUT US

We empower UK employers and learners to supercharge their skills through dynamic training and cutting-edge skill strategies.



CONTACT US

Williamson House, Ashford
Kent, TN23 6LW

01233 632 111
01618 060 697

info@esp-ac.uk



UNLOCK YOUR
Potential
Today!

We offer a wide array of courses. From
Telecoms, Leadership and Management,
Customer Service and much more!

ESP

www.esp-ac.uk

Improvement
Practitioner
Level 4

THE ESP DIFFERENCE

Our coaches and trainers are highly skilled and well qualified in what they do. Above all, we care about each and every one of our learners and want to see them fulfil their potential, progress and meet their individual career development goals.

Our apprenticeship programmes are underpinned by a range of national accreditations, ensuring a vigorous approach to quality, standards and consistency.

Our services span pre-employment, apprenticeships, short courses as well as learner recruitment. Training delivery is tailored to suit the needs of each learner and employer.

DELIVERY

1) Interactive Workshops: Immerse yourself in the power of knowledge with three engaging workshops.

2) Tailored Flexibility for YOU: Life is dynamic, and so is our delivery model! We understand that your schedule is unique. Our flexible learning model is crafted to suit your needs.

3) Blended Brilliance: Online & Face to Face: Embrace the best of both worlds!



Recommended Pathway 1

Associate Project Manager (Level 4): Ready to become a maestro of transformative change?



Recommended Pathway 2

Operations / Departmental Manager (Level 5)
Fine-tune your expertise in continuous improvement



Recommended Pathway 3

Leadership and Management (Level 3 or Level 5):
Shape your leadership journey with the Leadership and Management courses.



IMPROVEMENT PRACTITIONER LEVEL 4 COURSE

- **Strategic Leadership and Change Management**
Lead the identification and delivery of change initiatives across organisational functions and processes, utilising a blend of Lean, Six Sigma, and change management.
- **Stakeholder Engagement and Communication**
Serve as the focal point for all stakeholders, fostering open communication channels.
- **Coaching and Team Development**
Coach and mentor teams, sharing best practices and fostering a culture of continuous improvement.
- **Strategic Problem-Solving and Analysis**
Apply advanced problem-solving techniques and analysis methods to diagnose complex issues, identify root causes, and develop data-driven solutions.

By embodying these qualities and skills, Improvement Practitioners play a pivotal role in driving organizational excellence and fostering a culture of continuous improvement and innovation.

Course Duration: 14 Months (+ EPA)

Delivery: Workshop Delivery or Virtual



14 Months

Course Duration
+ EPA

Online

A virtual classroom

Workshop

Face to Face
Delivery

