



ABOUT US

We empower UK employers and learners to supercharge their skills through dynamic training and cutting-edge skill strategies.



UNLOCK YOUR **Potential** Today!

We offer a wide array of courses. From Telecoms, Leadership and Management, Customer Service and much more!

CONTACT US



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ESP

www.esp-ac.uk

Improvement
Technician
Level 3

THE ESP DIFFERENCE

Our coaches and trainers are highly skilled and well qualified in what they do. Above all, we care about each and every one of our learners and want to see them fulfil their potential, progress and meet their individual career development goals.

Our apprenticeship programmes are underpinned by a range of national accreditations, ensuring a vigorous approach to quality, standards and consistency.

Our services span pre-employment, apprenticeships, short courses as well as learner recruitment. Training delivery is tailored to suit the needs of each learner and employer.

DELIVERY

1) Interactive Workshops: Immerse yourself in the power of knowledge with three engaging workshops.

2) Tailored Flexibility for YOU: Life is dynamic, and so is our delivery model! We understand that your schedule is unique. Our flexible learning model is crafted to suit your needs.

3) Blended Brilliance: Online & Face to Face: Embrace the best of both worlds!



Recommended Pathway 1

Improvement Practitioner (Level 4): Fine-tune your expertise in continuous improvement with the Improvement Practitioner course (Level 4).



Recommended Pathway 2

Operations / Departmental Manager (Level 5): Ready to become a maestro of transformative change?



Recommended Pathway 3

Leadership and Management (Level 3 or Level 5): Shape your leadership journey with the Leadership and Management courses.



IMPROVEMENT TECHNICIAN LEVEL 3 COURSE

- **Engagement and Problem-Solving**
Actively engage team members in identifying improvement opportunities and relevant countermeasures, fostering a collaborative environment.
- **Local Expertise and Business Improvement Methods**
Provide local expertise in business improvement methods and basic tools to the team.
- **Communication and Reporting**
Effectively communicate improvement progress through appropriate reporting channels, keeping stakeholders informed and engaged throughout the process.
- **Change Management and Continuous Learning**
Embrace change management principles to navigate organizational transformations and reinforce positive behaviors within the team.

By embodying these qualities and skills, Improvement Technicians play a crucial role in driving organizational excellence and fostering a culture of continuous improvement.

Course Duration: 14 Months (+ EPA)

Delivery: Blended or Virtual

