

Retailer

Level 2

Delivery

Mix of Virtual MS Team, online, virtual workshops, webinars, virtual coaching sessions and workplace learning

Description

The purpose of this course is to advise on and sell products and services in a customer-centric retail environment. This includes creating an accessible and well-presented environment. Retailers provide information and advice to customers regarding stock, products, different ways customers can shop and various pay methods.

Ideal for

- Counter Assistant
- Customer Team Member
- General Assistant
- Retail Assistant
- Retail Sales Advisor
- Retailer
- Sales Assistant



Workshop delivery
face to face / virtual



12-14 (3 months EPA)

Contact us



01233 - 632 111



www.esp-ac.uk





We offer apprenticeship training to employers wishing to upskill their new or existing employees

Benefits

- Gain real work experience while learning
- Define, design, build and implement retail campaigns
- Get a retail qualification that's relevant to your role
- Work in a team environment
- Interact with internal and external customers
- Maintains business standards
- Contributes to promotional activities
- Uses IT, technology and digital solutions
- Contributes to improving sustainability and waste reduction
- Stock control
- Health and safety guidance
- Process sales, exchanges and refunds

