ESP / The Education & Skills Partnership

Professional Competence for IT and Telecoms Professionals

Level 2

Delivery

Mix of Virtual MS Team, online, virtual workshops, webinars, and work placement.

Description

A qualification that could lead to becoming a business analyst, computer games designer, or technical support assistant. Learners can expect to work towards a highly transferable IT and telecommunications industry qualification.

Qualifications

BTEC Level 2 Diploma in Professional Competence for IT and Telecoms Professionals

Ideal for

- Business Analyst
- Computer Games Designer
- Computer Games Technical Support person
- Computer Hardware Engineer
- Computer Service Technician
- Internet/Web Professional
- IT Product Developer
- IT Technical Sales Specialist
- IT Trainer
- Telecommunications Technician

Workshop delivery
face to face / virtual

6-12 months

Contact us

01233 - 632 111

www.esp-ac.uk

ESP / The Education & Skills Partnership

We also offer apprenticeship training to employers wishing to upskill their new or existing employees

Content

This qualification allows those in the Telecoms Sector to receive a Level 2 bespoke qualification for a learner's current job role and responsibilities. Units include

- Health and safety in ICT
- Customer care in ICT
- Develop own effectiveness and professionalism
- Data modeling
- Technical fault diagnosis
- Working with ICT hardware and equipment
- Introduction to IT systems and computer games development
- and more...

Assessment for this qualification is evaluated by portfolio, case studies and testimonials.

Ofsted Good Provider

ARMED FORCES COVENANT
EMPLOYER RECOGNITION SCHEME
SILVER AWARD

itp